



REQUESTING WARRANTY & OTHER REPAIRS

International warranty shipping and handling fees may vary. Please check first on our website at www.savoywatches.com for the location of your nearest service center. For service work that is not covered under this warranty, the IWG Customer Service Center may perform the services you request for a charge dependent on watch style and type of work requested. These charges are subject to change. Such charges will be notified and agreed by you prior to performing the services. Should service be required, please follow the mailing instructions below:

PLEASE FILL OUT AND PRINT THE RETURN FORM ON THE NEXT PAGE OF THIS DOCUMENT

1. Enclose a \$20.00 check or money order to cover processing, handling and return postage, made payable to International Watch Group.
2. Include a copy of the warranty coupon filled in as required.
3. Enclose a copy of the original sales receipt to validate the date of purchase.
4. Please download the Watch Repair Form. Include this form with your SAVOY watch when sending it in for repairs. One watch per form, please.
5. Do not send the original packaging received at the time of purchase along with your watch, as it cannot be returned.

Package the watch carefully, enclose the necessary documents and check or money order for handling charges, and send to:

IWG
Attn. Christina Leffew
2455 E Sunrise Blvd.
Suite 502
Fort Lauderdale, FL. 33304



RETURN INFORMATION:

NAME DATE
 ADDRESS
 CITY STATE ZIP
 DAYTIME PHONE HOME PHONE
 EMAIL

REPAIR INFORMATION:

Is the watch running? **YES NO WATCH REF.#** Please fully describe problem here:

PAYMENT INFORMATION:

REPAIR TYPE	CHARGE
NOT UNDER WARRANTY (bracelet, strap, crystal, case - includes shipping)	call
BATTERY REPLACEMENT (includes shipping)	\$75.00
UNDER WARRANTY (only shipping & handling)	\$20.00

PAYMENT METHOD
<input type="checkbox"/> CHECK (To: International Watch Group)
<input type="checkbox"/> CREDIT CARD
IF CREDIT CARD, SELECT:
<input type="checkbox"/> MASTERCARD
<input type="checkbox"/> VISA
<input type="checkbox"/> DISCOVER
<input type="checkbox"/> AMERICAN EXPRESS
CARD #:
EXPIRATION DATE:
SIGNATURE REQUIRED FOR CREDIT CARD PAYMENTS:

PAYMENT INFORMATION:

PLEASE INCLUDE REPAIR PAYMENT WITH WATCH. Do NOT send cash. Please provide payment in US dollars only. Charges listed are only for customers in the USA.

SHIPPING INSTRUCTIONS:

We suggest that you send your item to us via an insured, traceable means, such as UPS insured or insured mail. Properly pack your watch to protect against possible damage in transit. Do not send the watch in the original packaging, it will not be returned. Please enclose a copy of your proof of purchase, if available. If you have questions, please contact us at **1+754-300-5141**. **Please allow up to 4 to 6 weeks from the date we receive your package for your watch to go through the repair process.**

DID YOU...

- Remember to enclose your watch(es)?
- Include one form per watch?
- Enclose a copy of your proof of purchase(s)? (if available)
- Enclose full payment?
- Affix this label to your package



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